



Monthly Wellness Membership & Service Agreement

1. Membership Overview

This agreement establishes a month-to-month wellness membership. This is **not a long-term contract**. You are entitled to one (1) Deep Tissue Massage per month at the member-only rate. Memberships can be tailored to your needs. Need more self-care? You can add extra massage or acupuncture sessions to your membership at any time.

2. Payment and Billing

- **Monthly Rate:** \$90 per month.
- **Billing Date:** Your credit card on file will be charged automatically on the sign up date of each month unless otherwise arranged.
- **Transferable:** Memberships are transferable to another client and can be shared amongst a family group.
- Returned/denied debits will be subject to a \$35 fee.

3. Service Credits & Rollovers

- **Unused Credits:** If you do not use your service in a given month, the credit will "roll over" and remain active.
- **Expirations:** Rolled-over credits expire at the end of your membership year. Upon cancellation of membership, unused credits must be used within 60 days or they are forfeited.

4. Cancellation Policy

- **No Long-Term Commitment:** You may cancel this membership at any time with no penalty.
- **Notice Period:** To stop the next scheduled billing, notice must be provided at least **10 days** prior to your billing date.
- **Method:** Cancellations must be submitted via email at radiantpointacupuncture@gmail.com

5. Appointment Policies

- **You can schedule your membership appointment online or in office**
- **Late Arrivals:** Appointments will end at the scheduled time to respect the next guest; the full service fee still applies.
- **Cancellations:** We require **24 hours' notice to reschedule or cancel an appointment.** Failure to provide notice may result in the forfeiture of that month's service credit.